



edjuster is your source for fully digitized property contents insurance services. We provide automated, customizable, end-to-end solutions for all types and sizes of contents claims, from outsourcing support services to software as a service (SaaS) using our Exclaim contents valuation platform.

## End-to-end content services

### **INVENTORY**

We've refined and perfected our process to manage the laborious task of inventorying and assessing the value of a major loss. Using innovative technologies, we inventory the most challenging, high severity claims consistently, accurately, and quickly.

### **VALUATION**

Using Exclaim, our best-in-class product database, we provide structured data combined with refined search filtering across all product classes and categories to ensure the most accurate Like, Kind and Quality (LKQ) pricing and valuations in the industry today.

#### **REPORTING**

To support the adjuster and policyholder claims settlement process, we offer a wide array of comprehensive claims reports that offer excellent visibility over all claim details.







On average, we spend 15-20% less time on-site and provide immediate access of all inventoried data to internal handlers for greater control of claims. Total cycle times are as quick as 1-2 days.

In fact, we are the only contents company in North America with structured pricing data, ensuring a product search hit rate of >70%, centrally managed within the platform.

We pride ourselves in maintaining a 100% dispute-free claims settlement track record.



# Unmatched quality and expertise

- Combining Technology + People
- · Mobile-enabled, utilizing Voice Recognition capability with immediate upload functionality to exclaim valuation platform
- Highly efficient, cost-effective end-to-end process spending 20% less time onsite
- Standardized inventory process with greater accuracy, faster and detailed item descriptions for greater LKQ valuation matching
- Specializing in major high-severity loss and damage content claims
- Maintain an industry leading 'dispute-free' track record

For assignments made easy, speak with your sales rep or visit our website.

# About Crawford & Company®

For more than 80 years, Crawford has solved the world's claims handling challenges and helped businesses keep their focus where it belongs – on people. We process more than 30,000 large loss claims per year totaling more than \$4 Billion in indemnity dollars with an average claim loss of \$165,000.

9,000

employees

50,000

field resources

**70** 

countries

\$18B

claims managed annually