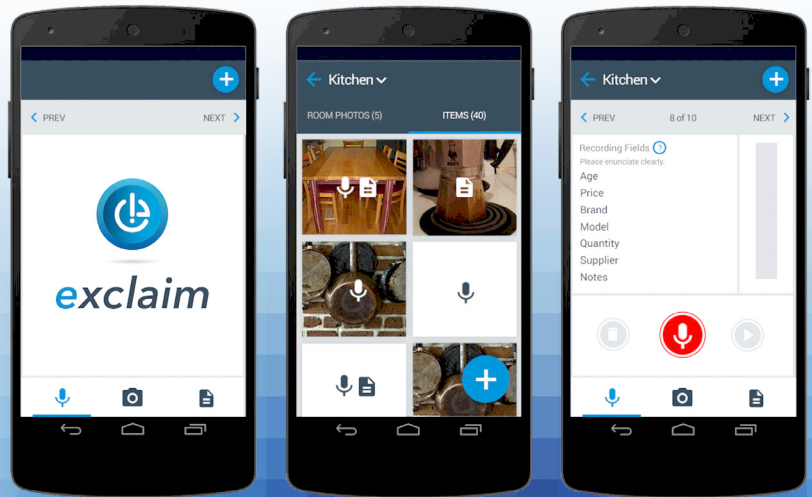




# THE EXCLAIM PLATFORM IS UNMATCHED for increasing adjuster productivity



 Software Services (SaaS)

 Mobile Inventory

 Automatic Pricing

 Fulfillment Program

**exclaim** is a contents management platform offering an easy to use, full featured contents valuation and claims management solution delivered from the cloud as a Software-as-a-Service (SaaS). The system offers a broad range of key features and functionality and is designed to cover all aspects of the contents workflow process.

**exclaim Mobile** is an extension to exclaim that allows adjusters, field content claims specialists and contractors to efficiently create content inventory lists in the field. exclaim Mobile creates greater accuracy, is faster and offers a seamless upload capability to exclaim where the LKQ pricing process can begin without delay.

**edjuster's** contents valuation platform, exclaim, has been proven to improve claims processing productivity by 23% vs. traditional processing methods and improve indemnity performance by 18% through access to the industry's highest quality product data and matching capability.

## Benefits

- Seamless inventory workflow that optimizes accuracy when describing non-restorable contents
- Reduced up-front cycles times by eliminating data entry
- Reduced transcription times and no longer the need for third-party transcription services – resulting in significant cost savings

- Increased accuracy and efficiency by associating content item images allowing the contents specialist to provide LKQ pricing
- Increased security and privacy through direct integration with exclaim contents management system
- Eliminate disputes through greater transparency, being able to present both original content item and replacement content item to policyholders

# Full Featured Contents Valuation and Claims Management Solution

Work the way that you want – Configure your content item workflow preferences based on how you work. Whether you record your content items first and then take a picture or visa-versa, the choice is yours.

Offline mode – Not sure if you have cellular data or WiFi coverage? No problem, you can do a complete inventory and then upload into exclaim once you are in an area with WiFi or cellular data coverage so that you can offload content item data.

## Product Features

- Mobile contents inventory
- Image capture
- Voice recording for individual content items with automatic speech transcription
- Notes attached to a content item
- Seamless integration with exclaim
- Cloud SaaS Solution
- CAT support
- Support of all aspects of the field inventory process with comprehensive workflow support
- Integration with leading claim management system



**System Specifications:** Android – Version 4.2 and higher. Camera and microphone

## Room Photos

- Take room photos as you navigate through a loss site that you can associate content items to.
- Room photos are automatically uploaded to exclaim and stored in the claim documents.

## Pictures

- A picture is worth a thousand words. Take pictures of the content items.
- Ability to take multiple pictures to capture all of the relevant data for LKQ valuation (i.e. content item, model and serial number).

## Claim Assignment

- exclaim Mobile will download the current list of claims that are assigned to the user.
- Create claims on the fly. In catastrophe situations, often the claims handling process cannot keep up with the needs of field personnel.

## Claim Information

- Basic claim information included with each claim.
- Integrates with mobile device to call, email or text policyholder, adjuster or anyone else associated with the claim.

## Voice Recording

- Record a description of each content item using your own voice.
- Voice recording is processed using a cloud based natural language speech recognition engine to convert the audio to text and automatically fill in the correct item fields.
- exclaim includes a lightweight transcription verification tool to correct any errors with the original audio recording.

## Text Input

- Keyboard entry of specific fields to describe the content item including any specific notes.

## About edjuster

**edjuster** is the only contents company in the world to guarantee fast, fair, dispute-free claims settlements on each and every claim assigned. Everything we do, across all aspects of our company, contributes to our brand promise of providing service excellence, guaranteed!



For more information about edjuster's contents claims handling solutions, please contact us at 1 (866) 779-5950 or [www.edjuster.com](http://www.edjuster.com)

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