

GETTING STARTED WITH EDJUSTER

Homeowner's Guide: What to Expect in the Event of a Major Property, Contents Loss

You have just experienced a devastating loss to your home and personal property. What happens now?

Your claim has been reported and your insurance adjuster has called in a team of experts, including edjuster and its specialized services to assist you with the arduous task of inventorying and assessing the value of your major loss.

edjuster follows a standardized, best practice approach, which involves; professional trained staff, proprietary technology and following mandatory health and safety standards, which ensures all aspects of the process are thoroughly completed and all items are accounted for and assigned fair market replacement cost value in a fraction of the time it would take you, the homeowner to do it yourself. Our approach invites you to participate in the initial stage of the process, so you can provide input and direction on the important personal property in your home that may have been lost or damaged.

Our proven processes are designed to encourage an open working relationship with you. Our Content Specialist will complete a detailed inventory of your damaged personal property, which removes the burden from you. Once our team has completed the detailed inventory process, we are then able to easily establish the current fair market replacement cost value of your items and work with you through a detailed review process to ensure there are no major areas of discrepancy.

How We Help

- Follow a standard, best practice approach where adjuster staff will recreate an accurate list of all lost or damaged home contents
- Establish accurate and reliable replacement cost pricing on all of your personal property through the use of our central claims processing contact center
- Work cooperatively and on behalf of our insurance company clients to ensure all of your customer service needs are fully met
- Provide the necessary replacement cost reporting detail to ensure the claim review process is easy to read and fully transparent
- Provide proven and trusted support services during a difficult and disruptive time

