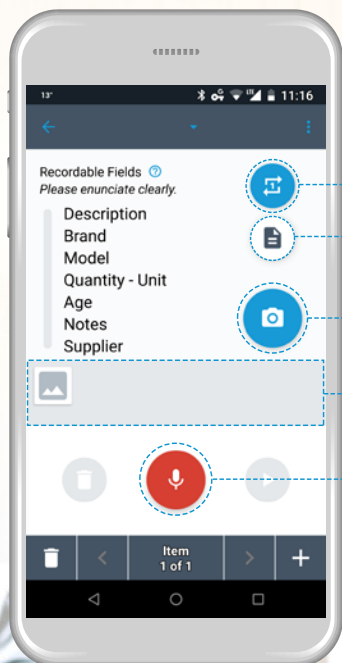


CONSUMER ELECTRONICS SERVICES

Computers, Electronics
& Major Appliances

edjuster's SaaS-based software provides a portal for the adjuster, policyholder, and the edjuster claims rep to communicate:

- Policyholder can view replacement opportunities in the portal
- Adjusters can view notes, pictures, quotes, invoices
- All in an online, no-paper portal



- USE LAST PHOTO
- TEXT ENTRY
- TAKE PHOTO
- PHOTO TRAY
- VOICE RECORDING

edjuster provides specialized contents claims services for commercial and residential disasters of any size. Our Consumer Electronics Division includes inventory and valuation services, plus cleaning and repair services for computers, electronics and major appliances.

In conjunction with our restoration partners, where possible, edjuster works to restore electronics exposed to contaminations including: flood water, soot, smoke, dust, mold, and other substances. As a leader in contents claims management for over twenty years, edjuster has the expertise, personnel, technology and resources to meet all your needs with just one call.



RESPONSIVENESS:

Immediate response is critical for electronics, computers and appliances that have been exposed to fire, smoke, water, and other contaminants. Fire soot and smoke residues contain acids that will corrode metal surfaces and are conductive, therefore must be removed quickly. Electronics exposed to water damage need to be dried in a controlled environment and then cleaned of any contaminants, in order to long-lasting prevent damage and unusable condition.



CONTENTS EXPERTISE:

Due to the nature of consumer electronics and computers constantly becoming more complex, edjuster's expertise with this comprehensive category of items drives greater accuracy on the like, kind and quality replacements of these items. Our expert team reduces cycle times and drives better accuracy, more consistently on the assessment of these types of items.



BENEFITS:

By offloading the inventory work to edjuster, our clients have experienced a 28% cycle time improvement, as well as a 66% increase in the accuracy of the like, kind and quality replacements. With edjuster's specialty claims team, you can speed settlements by minimizing the time associated with multiple calls policyholders and relieving them of the burden of determining what was lost on site during challenging claim circumstances.