

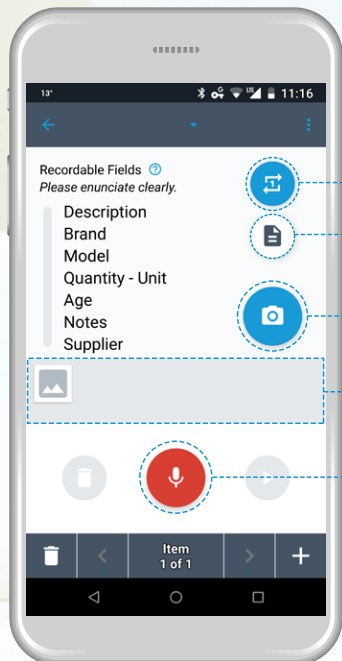
JEWELRY SERVICES

- Valuations
- Replacements
- Inspection & Salvage Services



edjuster's SaaS-based software provides a portal for the adjuster, policyholder, and the edjuster claims rep to communicate:

- Policyholder can view replacement opportunities in the portal
- Adjusters can view notes, pictures, quotes, invoices
- All in an online, no-paper portal



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VOICE RECORDING



Insurer's will benefit by edjuster jewelry services by additional cost control and the policyholder will have the opportunity to have their precious jewelry restored or returned to them.



VALUATIONS

We research each piece of jewelry using our proprietary SaaS platform, providing a valuation based on current market data, ensuring accuracy and efficiency.

edjuster provides like kind and quality replacements. We provide our PEG (Performance Excellence Guarantee) to ensure the policyholder will receive the same or better quality attributes listed on the appraisal or receipt.

We work with the policyholder to guide them through our claims process to confirm the details of the lost piece of jewelry. This ensures the policyholder is at ease knowing that their loss is being accurately quoted.



REPLACEMENTS

There can be many complicated emotions following a jewelry loss—guilt, anger, sadness or stress. We strive to make every claimant feel at ease. edjuster strives to keep replacement costs down, while still being able to replace the piece of jewelry very closely to the original.

- edjuster's proprietary product database is updated regularly, to ensure accurate market pricing
- edjuster has an extensive network of qualified Preferred jewelry Vendors that work with policyholders to ensure accurate, quality replacements
- All replacements are guaranteed to meet the highest quality standards (PEG)
- Our technology-enabled, end-to-end contents service process ensures 100% satisfaction with replacement jewelry
- Each replacement is personally handled by the jewelry Specialist that was assigned for that exact claim
- Most replacements come with an appraisal for insurance purposes—depending on the item and associated cost to provide



INSPECTION AND SALVAGE SERVICES

At insurer's request, edjuster can arrange to have a Preferred Jeweler provide an Assessment Report on items that may be salvaged by cleaning, service or repair. When items are not salvageable, edjuster will invite our Preferred jewelry Vendor's to Tender a Bid to purchase salvage and provide the opportunity for the policyholder to purchase salvage at the tendered valuation.