



THE RESULTS ARE IN:

28%

improvement
in cycle times

63%

less cost in
indemnity

100%

performance
excellence
guaranteed

Total Contents launched in Fall 2017 and insurers are providing positive feedback — Total Contents is a success. Claims are rolling in and while these are early results, we wanted to share some early findings with you.

A claim with \$25,000 worth of antique furniture pieces was damaged by 6 inches of water. edjuster identified an opportunity to engage its Total Contents service program.

With our highly experienced network of W2 employed staff, we had the training and expertise needed to determine the difference between restorable and non-restorable items.

In working with our partner National Restorations, they were able to restore 25 different pieces of antique furniture for only \$9,000. The claims management,

sound decision making and collaboration onsite with our key partners allowed us to support the claimant during every stage of the claims process resulting in a positive claims experience and outcome for the client.

During the California wildfires, a high value home experienced heavy smoke and soot damage. The home contained very expensive electronics and appliances that incurred damages from the fire. edjuster worked closely with its partner CRDN on this loss where they were able to clean all these items on site for \$33,000 versus \$92,000 in assessed replacement cost.

Thus far, edjuster's Total Contents program has demonstrated significant 28% improvements in cycle times and 63% reduced indemnity cost using an edjuster representative dedicated to managing all aspects of the contents process. In one particular claim, edjuster's Total Contents program prevented an extensive number of items from being boxed up for replacement, items which could have easily been cleaned at significantly lower cost. This process prevented the client from incurring just over \$5,000 in contents manipulation and storage charges.



only
from
edjuster

Total Contents provides management of all aspects of contents from start to finish — ensuring the greatest level of streamlining, cost control and transparency.