

# edjuster

PERFORMANCE  
EXCELLENCE  
GUARANTEED



only  
from  
edjuster



## COVERING ALL ASPECTS OF TOTAL CONTENTS CLAIMS HANDLING

edjuster is the first and only company to offer a TOTAL CONTENTS solution, covering all aspects of contents from start to finish, not just inventory and valuation services. TOTAL CONTENTS ensures the greatest level of streamlining, cost control and transparency, allowing adjusters to do more from the desk. The program is proven to address all challenges associated with contents manipulation and to greatly control leakage costs in this vulnerable area of claims processing.



### ONE CALL DOES IT ALL — FROM START TO FINISH...

#### OUR TOTAL CONTENTS SOLUTION DELIVERS:

##### STREAMLINED WORKFLOW

Single call for adjusters with a fully managed contents process--optimizing outcomes

##### VENDOR MANAGEMENT

Triaging key vendors to maximize efficiency and to improve the contents workflow

##### LEAKAGE CONTROL

On-site management and authority over cleaning, restoring, removal, storage and disposal of contents.

##### TRANSPARENT PERFORMANCE STANDARDS

Standardization, performance measurements and full transparency



## WE UNDERSTAND YOUR CHALLENGES:

- Contents manipulation and increasing costs
- Lack of standardization and accountability
- Multiple areas of duplication from multiple vendors
- Unsatisfactory end customer experience
- Leakage in indemnity, loss adjustment expense (LAE) rising

We Have The Solution!



## YOUR TOTAL CONTENTS SOLUTION

If you're frustrated with your current solution for managing your Contents Services  
— LET'S HAVE A CONVERSATION.

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**TOTAL CONTENTS CONTROLS ALL ASPECTS OF THE CONTENTS CLAIMS PROCESS**  
— An all in, effective, efficient and controlled contents workflow.

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### WE'VE GOT YOU COVERED:



Inventory



Valuation



Fulfillment



Cleaning



Restoration



Packouts & Removal

TOTAL CONTENTS determines restorable vs. non-restorable contents, provides detailed and accurate inventory and valuation services, and utilizes its trusted partnerships to deliver a fully comprehensive contents solution.

edjuster's mission aligns directly with its brand promise for **performance excellence guaranteed** contents claims settlements.



For more information about edjuster's TOTAL CONTENTS solution, please contact us at 1 (866) 779-5950 or [www.edjuster.com](http://www.edjuster.com)

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