edjuster

DELIVERING 100% QUALITY, CONSISTENT, **CONTENTS SERVICES**.

PERFORMANCE EXCELLENCE GUARANTEED

Our Services

High Severity	Field Inventory	LKQ Valuation	Software Services (SaaS)	Fulfillment Program
Major loss and damage claims with challenging circumstances, such as hoarder, legal, fatality, commercial, etc.	Field inventories, total loss re-creations, etc.	Accurate LKQ pricing, claim listed by insureds, adjusters, contractors, public adjusters, etc.	e-xclaim™ contents valuation platform for claims pricing, management and reporting	Amazon gift card product fulfillment program

edjuster is the only contents company in the world to guarantee fast, fair, dispute-free claims settlements on each and every claim assigned. Everything we do, across all aspects of our company, contributes to our brand promise of providing service excellence, guaranteed!

The **e-xclaim**™ contents valuation and pricing platform offers the most effective and successful search capability, provides the greatest depth in quality product data, and is proven to provide the most accurate and reliable LKQ matching results the industry has ever experienced.

How We Differ

- We employ our people to align our interests with the interests of our clients and to manage performance
- We 'guarantee' our performance on claims, meaning..., if we don't perform, we don't invoice
- Effective communications and regular status report and review updates for adjusters and policyholders
- The greatest depth in quality product data for LKQ search and product matching without having to leave the system
- Non-partisan in our approach to claims handling with a strong passion for helping people
- Most effective and efficient contents workflow in the industry; Inventory to Valuation to Amazon product fulfillment
- Cover all ZIP Codes and we do not charge for out of State travel or accommodation

Key Performance Metrics

Consistent, regular and informative communication with all stakeholders
LKQ pricing (up to date within 30 days) on 100% of items
100% of all items will be priced (unless directed otherwise by adjusters)
Full transparency on all LKQ pricing to include detailed item descriptions, RCV and ACV valuations, retail locations and item availability
edjuster's Content Claims Specialists available to assist adjusters deal with policyholder concerns on 100% of all claims
Cycle time performance standards

For New Claims:
Tel: 1-866-779-5950
Email: claims@edjuster.com
Online Claim Submission: www.edjuster.com
Fax: 1-866-779-5951

*e*xclaim

Powered by our Passion for Helping People and e-xclaim Contents Valuation Software.